AMI Asset Management Plane   BME Black & Minority Ethnic   BP's Business Plans   DD Direct Debit   DA Disability Discrimination Act   DHP's Discretionary Housing Payments   EIA's Equality Impact Assessments   FTA's Former Tenant Arrears   FT Arrears Former Tenant Arrears   GMT Group Management Team   HB Housing Benefit   HI Hausing Income Team   HIM Housing Income Management Team   HIMT Housing Income Management Team   HIMT Housing Income Management Team   HMCC Housing Management Consultative Committee   HRABP Housing Revenue Account Business Plan   ICT Information & Communication Technology   IMWG Income Management Working Group   IT Information Technology   OHMS Open Housing Management System (computer software system)   PI's Performance Indicators   RI Resident Involvement   SIP Service Improvement Plan   SMART Specific, Measurable, Achievable, Realistic, T	AMP	Asset Management Panel
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IT Information Technology   OHMS Open Housing Management System (computer software system)   PI's Performance Indicators   RI Resident Involvement   SIP Service Improvement Plan   SMART Specific, Measurable, Achievable, Realistic, Time   TCMG Tenant Compact Monitoring Group   TP Compact Tenant Participation Compact   TRA's Tenant & Resident Associations   VfM Value for Money	ICT	Information & Communication Technology
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SMARTSpecific, Measurable, Achievable, Realistic, TimeTCMGTenant Compact Monitoring GroupTP CompactTenant Participation CompactTRA'sTenant & Resident AssociationsVfMValue for Money	RI	Resident Involvement
TCMGTenant Compact Monitoring GroupTP CompactTenant Participation CompactTRA'sTenant & Resident AssociationsVfMValue for Money	SIP	Service Improvement Plan
TP CompactTenant Participation CompactTRA'sTenant & Resident AssociationsVfMValue for Money	SMART	Specific, Measurable, Achievable, Realistic, Time
TRA'sTenant & Resident AssociationsVfMValue for Money	TCMG	Tenant Compact Monitoring Group
VfM Value for Money	TP Compact	Tenant Participation Compact
VfM Value for Money		
	VfM	Value for Money
	WG's	

## Appendix 3 – Glossary of abbreviations and acronyms